



TITLE

## **Dispute Resolution Procedure**

### **1. Purpose**

From time to time disputes will arise between property owners in the CID area and the LKID NPC. The purpose of this procedure is to lay down a suitable process for resolving such disputes.

### **2. Policy Statement**

It is the intention of the Board of the LKID NPC to resolve all disputes by face to face communication of the parties involved. Often disputes arise from miscommunication or a lack of understanding of the intentions of the LKID, and can be resolved by simple discussion of the issue. However where this process is unsuccessful then a more formal process needs to be implemented.

### **3. Dispute Procedure**

The respective Property Owner should communicate in writing to the LKID NPC the nature of the dispute. A face to face meeting will then be arranged at a mutually acceptable time to discuss the dispute and attempt to reach a solution.

Should a solution not be forthcoming from the above meeting, the parties will agree on a mediator, preferably a person who resides in the LKID area. The mediator will listen to the arguments of both parties and make a recommendation to resolve the dispute.

Should mediation not be able to resolve the dispute, the parties then agree to approach the City CID Department to act as arbitrator. The recommendation of the City CID Department will then be final and binding on both parties.

Signed :

Date : 5 May 2022

Pete Linnegar, Chairman

Rory Moore Director

CHAIRMAN

DIRECTOR