

# Rules and procedure for joining the Neighbourhood WhatsApp groups

Updated 26 January 2026

The LKID neighbourhood has two community forum WhatsApp groups: '**CHATABOX**' and '**CRIME ALERT**'. They are available for use by all property owners and residents within the LKID footprint.

PLEASE NOTE that these WhatsApp groups are **not** part of the LKID entity, but are managed and run independently by community moderators. Being added to these two WhatsApp groups is **not a right** as a resident in the LKID area, i.e. your LKID rates levy does not give you automatic access to Chatabox or Crime Alert. All residents / homeowners need to apply to join the groups, and will be added at the discretion of the moderators.

The two groups serve different purposes, but both groups are subject to the POPI Act (protection of personal information) and other legislation (e.g. against hate speech).

Moderators of community groups are obliged to ensure that posts fall within the law, and moderators can be held personally liable if offensive posts appear.

## CHATABOX



**We encourage community chatter but we are obliged to draw the line with the following in order to conform with legislation:**

### **PLEASE DO ...**

- Advertise your products, service or items for sale (on Fridays & Saturdays only)
- Ask for recommendations or advice on home improvement or any other services
- Missing Cat and Dog post with a picture of the pet
- Gardening tips, excess fruit, veggies, plants and any other items to give away free
- Computer and service provider issues
- Wild life like Albino squirrels, birds, owls, hawks, eagles, snakes and wild bunnies of interest spotted in the hood. Golden Moles are protected but if spotted please post a picture.

### **NOT ALLOWED ...**

- Crime reporting or crime related posts (use CRIME ALERT GROUP for these).
  - Advertising for home sales or cottages or room accommodation
  - Advertising for house keepers, child minders or gardeners
  - Photographs of children or adults
  - Photographs of vehicles displaying number plates
  - Photographs of buildings or security infrastructure
  - Naming and shaming of individuals, services or businesses.
  - Racist and defamatory rhetoric, religion or politics
- Disregard of any of the above may result in you being removed from the group and possibly reported to the police.

## **To join CHATABOX on WhatsApp**

Send a message on WhatsApp to any of the admins.

You will be asked to identify yourself and provide address details

You will need to accept & agree to the group terms & conditions.

## **CRIME ALERT GROUP**



The **'CRIME ALERT GROUP'** is available for use by property owners and residents within the LKID footprint.

PLEASE NOTE that Crime Alert is **not** part of LKID, but is managed and run independently by community moderators. Being on this group is **not a right** as a resident, i.e. your LKID rates levy does not give you automatic access to Crime Alert. All residents / homeowners need to apply to join Crime Alert.

The **CRIME ALERT GROUP** is a tool our SSP (security service provider) uses for alerts about crime and the **rules are strictly adhered to on this group to keep the channel OPEN for ALERTS and RESPONSE.**

**Please note that this group is monitored by the LKID Director for Security (Marius Pieters 082 373 3534) and other first responders (Princeton, Police, as well as neighbourhood watch groups in surrounding areas). When a message is received on this group, all the above linked groups are notified at the same time.**

Admins reserve the right to remove comments and participants who do not follow the rules of use (below).

We will despatch armed response to your address, so keep your phone with you as we may want to contact you for more info or to ensure that you don't need medical assistance.

### **RULES and CONDITIONS of USE:**

#### **CRIME ALERT is to be used only in these circumstances:**

- **CRIME IN PROGRESS** - You have seen a crime being committed (e.g. mugging, hijacking, home invasion)
- **CRIME INCIDENTS** that have happened in the last 24 hours. (theft etc.)
- **ACCIDENT** - You have witnessed a traffic accident in our area, and services are required urgently
- **OTHER** active emergency, e.g. house fire, wall jumper, suspicious person or vehicle

#### **NOT ALLOWED**

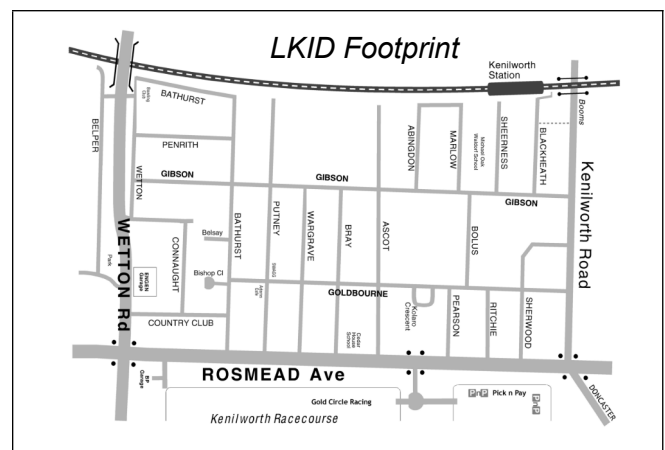
1. This is **NOT** a chat group.
2. **DO NOT** post comments or questions. If there is feedback, it will be posted once all procedures have been followed and the situation has been dealt with.
3. **NO** thumbs up/emoji reactions or commenting as we try to keep the channel **OPEN** and **CLEAR** for response and info pertaining to a crime or incident.

### **To join CRIME ALERT on WhatsApp**

Private message Marius Pieters 0823733534 to be added.

You will be asked to identify yourself and provide address details

You will need to accept & agree to the group terms & conditions.



**Marius Pieters -- Director: Safety & Security, LKID. 082 373 3534**